



## D3.3

### Online Call for Applications

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### Configuration Management: Document Location

The latest version of this controlled document is stored in [Deliverables](#)

Nature of the deliverable		
<b>R</b>	Report	
<b>DEC</b>	Websites, patents, filing, etc.	
<b>DEM</b>	Demonstrator	x
<b>O</b>	Other	

Dissemination level		
<b>PU</b>	Public	x
<b>CO</b>	Confidential, only for members of the consortium (including the Commission Services)	

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More information on the project can be found at: <https://www.low2highdh.eu/>

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**TABLE OF CONTENTS**

1. Online Call for Applications ..... 6

2. Application form walkthrough ..... 7

    2.1 Steps for the completion of the Application Form .....7

**List of Acronyms and Abbreviations**

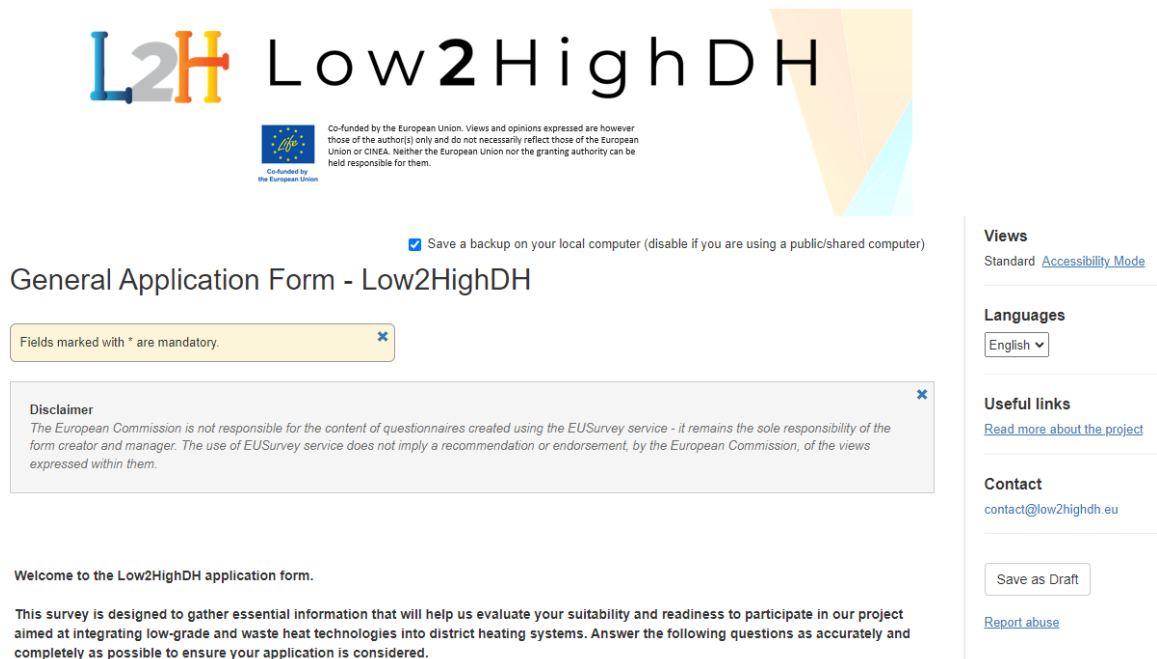
<b>Abbreviation</b>	<b>Definition</b>
<b>L2H</b>	Low2HighDH
<b>GA</b>	Grant Agreement
<b>CA</b>	Consortium Agreement
<b>EC</b>	European Commission
<b>WP</b>	Work Package

## 1. Online Call for Applications

The Online Call for Applications was made publicly available by the end of M11 (August) of the project at [https://ec.europa.eu/eusurvey/runner/Low2HighDH\\_CallForApplications](https://ec.europa.eu/eusurvey/runner/Low2HighDH_CallForApplications). CREARA has used the European Commission’s platform EUSurvey to develop and publish this online call, as the platform automatically translates the contents, allowing us to share the survey in different local languages.

This form will serve as the application portal for project candidates and will gather relevant data for the consortium members to characterise and score applicants. In addition to the Online Call for Applications and its guidelines (available on the Low2HighDH website), a Helpdesk email address ([contact@low2highdh.eu](mailto:contact@low2highdh.eu)) has been established for applicants to express their questions and concerns, facilitating quick communication between them and the consortium.

Furthermore, the project plans to have two calls for applications, depending on the level of support needed and the consortium’s resources. This approach will allow future versions of the online form to be improved based on participant feedback and insights gained from internal quality control.



The screenshot shows the 'General Application Form - Low2HighDH' interface. At the top, there is a logo for 'L2H Low2HighDH' and a European Union co-funding logo with a disclaimer: 'Co-funded by the European Union. Views and opinions expressed are however those of the author(s) only and do not necessarily reflect those of the European Union or CINEA. Neither the European Union nor the granting authority can be held responsible for them.' Below the logo, there is a checkbox for 'Save a backup on your local computer (disable if you are using a public/shared computer)'. The main heading is 'General Application Form - Low2HighDH'. A yellow box indicates 'Fields marked with \* are mandatory'. A grey box contains a 'Disclaimer' stating that the European Commission is not responsible for the content of questionnaires created using the EUSurvey service. On the right side, there are sections for 'Views' (Standard, Accessibility Mode), 'Languages' (English), 'Useful links' (Read more about the project), and 'Contact' (contact@low2highdh.eu). At the bottom right, there are buttons for 'Save as Draft' and 'Report abuse'. The main content area contains the text: 'Welcome to the Low2HighDH application form. This survey is designed to gather essential information that will help us evaluate your suitability and readiness to participate in our project aimed at integrating low-grade and waste heat technologies into district heating systems. Answer the following questions as accurately and completely as possible to ensure your application is considered.'

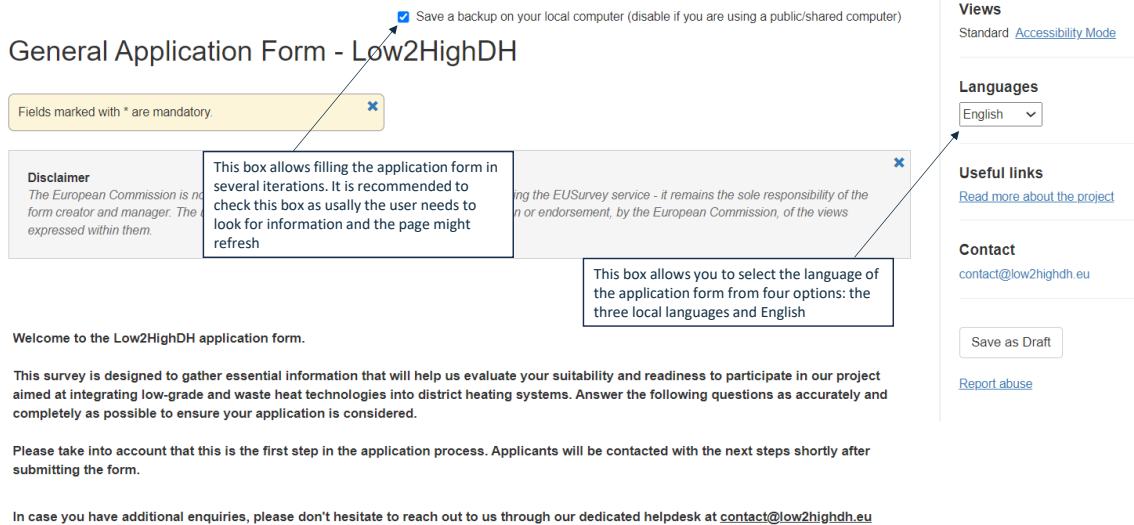
## 2. Application form walkthrough

This section provides a step-by-step walkthrough of the application form, aiming to ease the applicant’s user journey and to solve possible doubts that may appear when completing the form. This chapter contains screenshots of the different sections that could be found, which may have relevant tips for filling out the form in a swift way. However, if applicants have further doubts, they can always contact the project’s helpdesk.

### 2.1 STEPS FOR THE COMPLETION OF THE APPLICATION FORM

#### 1. Introduction to the Application

The application form begins with an overall introduction that presents the project aim of the Low2HighDH project and the specific objectives of the application form.



#### 2. Applicant information

On the one hand, applicants must provide contact details for a designated company member who will be the primary point of contact with the Low2HighDH consortium. This includes name, email address, position and phone number.

On the other hand, information about the applicant’s organisation, such as its name, type, country, and language preference, is required.

Applicant and organisation information

Contact information

\* Contact name

\* Email

\* Position

\* Phone

Organisation details

\* Name of the organisation

\* Type of organisation

\* Country

\* Language preference

Although the support will be provided in English, the language box could be used for assigning a consortium partner who could also provide support in that language

3. Knock-out criteria

In this section, organisations must meet specific baseline requirements to proceed further in the application process. These are termed Knock-Out Criteria. Details such as the proximity to potential waste heat sources, availability of technical and economic data and the qualifications of key personnel are requested.

If applicants successfully meet the Knock-Out Criteria, additional sections of the form become accessible.

Project eligibility and evaluation

1. Knock-Out Criteria

These are considered essential requirements that all applicants must meet to be taken into account for further evaluation

Availability of resources

\* Land availability or proximity to heat sources ⓘ

- Availability of free ground close to the DH system
- Proximity to potential waste heat sources
- None of the above apply

\* Availability of technical and economic data, well organised and in a digital format

- Yes
- No

\* Availability of qualified personnel ⓘ

- Yes
- No

\* Please provide any additional details that may help us better understand your answers above, such as the approximate distance to potential waste heat sources, the specific types of data you have, and the expertise and language abilities of your personnel.  
Text of 200 to 750 characters will be accepted

An additional commentary box is included for applicants to provide more detailed explanations or contextual information about the provided data, such as specific distances, types of data available and personnel expertise

0 out of 750 characters used.



## 4. Evaluative Criteria

The first part corresponds to the ease of implementation. Applicants are asked about factors such as room availability for new equipment, ownership structure of the DH system, primary motivations for installing RES sources and any existing plans for DH system improvements.

### 2. Evaluative Criteria

The following evaluative criteria are designed to rank the applicants based on the ease of implementation, and technical, financial and regulatory aspects

#### Ease of implementation

- \* Room availability for new equipment
  - No
  - Yes, but very limited
  - Yes, sufficient space
  
- \* Ownership of the DH system
  - Public
  - Public-private
  - Private
  
- \* Primary motivation for installing renewable energy sources technologies
  - Public
  - Public-private
  - Private
  
- \* Existing plans for DH system improvement ⓘ
  - No plan
  - Preliminary plan
  - Detailed implementation plan

Certain complex questions include a help button that, when clicked, provides additional explanations or clarifications on what information is needed, ensuring applicants understand the questions thoroughly.

Following the assessment of implementation ease, applicants are asked to provide detailed information on technical, financial and regulatory aspects.

#### Technical criteria

- \* Working temperatures
- \* Working pressures
- \* Current heat technology used
- \* Fuel mix of DH system (type of fuel and percentages)

#### Financial criteria

- \* Available financial resources ⓘ
- \* Annual revenues over the last 3 years
- \* Average annual cash generation

#### Regulatory criteria

- \* Availability of subsidies or financial support

As in the previous section, applicants are encouraged to use the commentary box to provide further explanations or clarifications regarding their answers.

### 5. Submission

Before submitting their application, applicants are advised to review their entries to ensure accuracy and completeness thoroughly. Applicants must tick a box to confirm their acceptance of being contacted about receiving support from the Low2HighDH project.

Regulatory criteria

\* Availability of subsidies or financial support

\* Please provide any additional details that may help us better understand your answers regarding the evaluative criteria (ease of implementation, technical criteria, financial criteria and regulatory criteria)

*Text of 200 to 750 characters will be accepted*

This consent is crucial for ensuring that the consortium can communicate with the applicants. This checkbox serves as a method for obtaining explicit consent, essential for compliance with data privacy regulations.

0 out of 750 characters used.

\*  I accept being contacted about receiving support from Low2HighDH.

Submit